

MEET YOUR LDH FACULTY:

Rickie Callegan, RN, is the Title 18 Supervisor with the LDH Health Standards Section. The Title 18 section is comprised of 11 Medical Certification Specialist II, who cover the entire state for more than 20 different medical programs. Callegan has been a registered nurse for more than 25 years and has been with Health Standards more than six years. Prior to coming to Health Standards, he was employed with the Louisiana State Board of Nursing, where he served as a compliance officer and director of investigations.

Deborah Franklin, RN, has been a nurse for more than 34 years with previous nursing experience in pediatric and neonatal nursing/case management and nursing management. She has worked as a surveyor for 12 years for nursing homes and Title 18 programs prior to currently serving as medical certification program manager for licensing, certification actions for hospitals, end stage renal disease, and portable x-rays for the last two years.

Jennifer Haines, RN, has been a nurse for more than 18 years with previous nursing experience in physical rehabilitation. Prior to joining LDH Health Standards, she worked as a program manager with Medicaid overseeing professional services, and hospitals. She served as a program manager with oversight for licensing and certification actions for Acute Coronary Syndrome (ACS), hospitals and rural health clinics.

Libby Gonzales, RN, has been a nurse for 34 years with previous nursing experience in pediatric critical care nursing and nursing management. Prior to joining LDH Health Standards, she worked as a program manager with Medicaid overseeing professional services, ESRD, inpatient hospital precertification, and managed care. She currently serves as program manager with oversight for licensing and certification actions for rural health clinics, hospitals, and free-standing birthing centers.

Melissa Moreau, RN, has been a registered nurse for more than 16 years with previous nursing experience in well baby, NICU, and Adult ICU. She has more than 11 years of service with LDH and has functioned in the role of state surveyor for long-term and non-long term care facilities. In her current role as medical certification program manager, she oversees hospital self-reports as well as home health and hospice complaints.

Zandra Stewart, RN graduated from Southeastern Louisiana University in 1995 with a degree in nursing. She has previous nursing experience in outpatient services, surveying of long-term care facilities, and surgery. She is currently a program manager in the LDH Health Standards Section. She provides oversight for licensing and certification actions for ambulatory surgical centers and hospitals.

William Whatley, RN, is the non-long term care supervisor with the LDH Health Standards Section. He has been a registered nurse for more than 27 years. He currently has 12 years of service with the LDH and has functioned in the roles of state surveyor and medical certification supervisor. In his current role as non-long term supervisor, he supervises all of the program managers for non-long term care facilities including hospitals.